



City-provided Residential Solid Waste Management Services

Program Updates



Spring 2026

Background

- Measure B removed a prohibition on charging eligible customers for service.
- The Municipal Code requires City workers to provide weekly collection to eligible residential properties.
- The City of San Diego has more than 530,000 households, and about 225,000 properties are eligible to receive City service.
- General Fund was previously used to cover most of the costs to service those 225,000 eligible single-family or small multi-family properties.
- The remaining households pay a private hauler for their service while also paying taxes that support the General Fund.
- In June 2025, following a year of outreach and engagement and a detailed cost of service study, the City adopted a Solid Waste Management Fee to cover the costs of providing service to the approximately 225,000 properties eligible for City service.
- With a fee in place, the City no longer needs the General Fund to cover these costs.

Continuing, New and Future Services from the Environmental Services Department

Continuing at Launch

- Weekly trash and organics collection
- Biweekly recycling collection

New in 2025-2026

- Container repair, replacement, delivery
- Customer portal with self-service and opt-in text and email alerts
- Rollout new containers
- Financial Assistance

Coming July 2027

- Weekly recycling
- Curbside, on-demand bulky item pick-up

Financial Assistance Program

The City of San Diego and the Metropolitan Area Advisory Committee on Anti-Poverty of San Diego County, Inc. (MAAC) have launched the Solid Waste Management Fee Financial Assistance Program to help eligible homeowners reduce out-of-pocket costs for their trash and recycling fee.



Who qualifies?

- You own and live in your home as your primary residence.
- Your home receives City trash and recycling service.
- AND you meet one of these:
 - Household income is at or below 60% of California's State Median Income (*Example: One person – \$3,331/month; Four people – \$6,407/month*).
 - Someone in your household is enrolled in Medi-Cal, CalFresh, CalWORKs, or the Low Income Home Energy Assistance Program (LIHEAP).

Visit [MAACproject.org/SDSWAssistance](https://maacproject.org/SDSWAssistance) for additional information

How to Apply for Financial Assistance

- **Online**

1. Check eligibility
2. Gather required documents
3. Complete & submit application by April 30 for assistance towards this year's fee at maacproject.org/SDSWAssistance (applications received after April 30 will be considered for assistance towards next year's fee only)

- **In-Person MAAC Clinics**

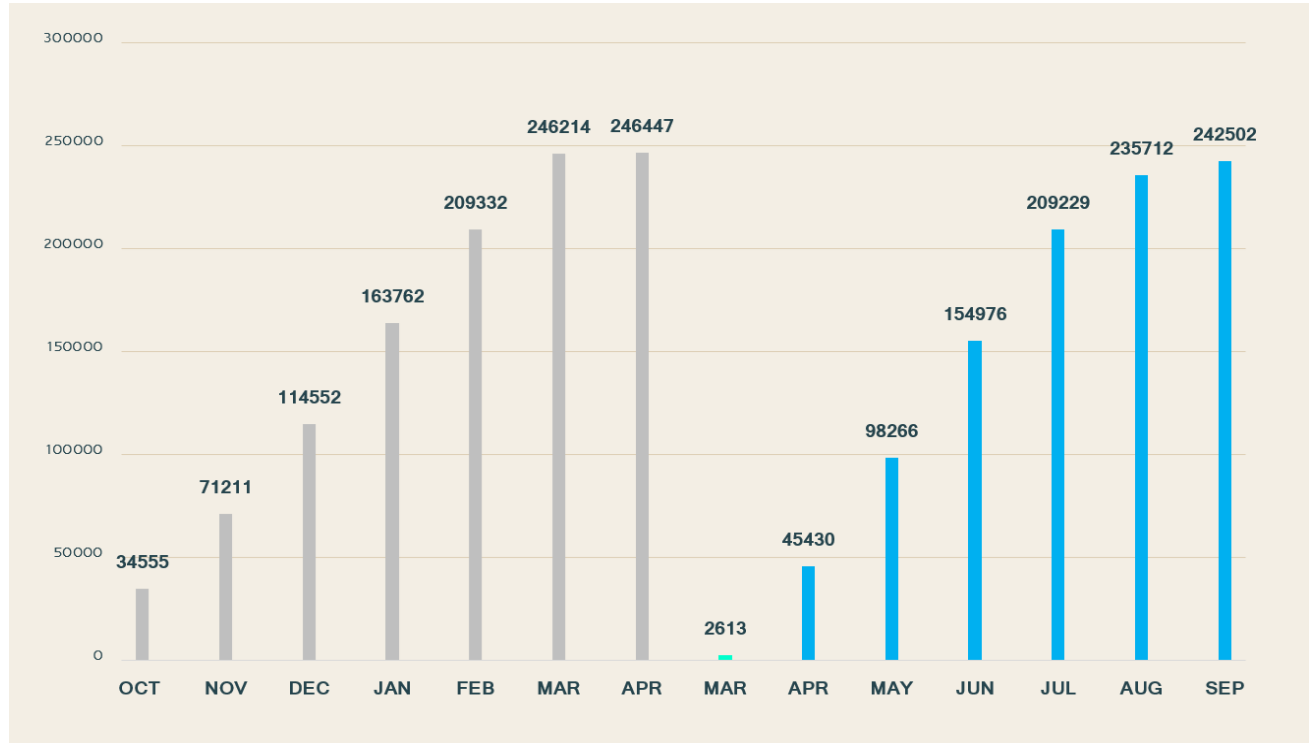
- Offered from January 2026 through April 2026

- **Assistance available towards this year's fee**

- Half the fee: \$261.60 or the Full Fee: \$523.20*



Container Rollout Progress



Why is the City replacing containers?

- To ensure service is provided only to eligible customers and at the correct service package.
- Majority of older bins were more than 20 years old. Note container repair, replacement and delivery now included with no additional fee.
- New bins are more durable, easy to identify, better labeled, available in additional sizes, and equipped with scannable tags.
- Old bins are recycled to make new bins and other products.
- No comprehensive replacement of green organic bins. Exception for older green bins, service level changes, or broken, lost, or missing containers.



Container Replacement Information



- The City is phasing out collection from old black and dark blue bins once your new containers are delivered.
- There is no option to keep your existing City-owned black or dark blue bins.
- Continued use of older black and dark blue bins may be subject to future enforcement actions, including removal.
- To request removal of lingering bins, please submit a Container Removal Request at sandiego.gov/GID or call Environmental Services at 858-694-7000.

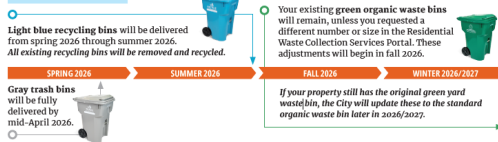
Recycling (Light Blue) Containers

Your Property Details:
Address: [\[Insert Property Address Here\]](#)
APN: [\[Insert APN Here\]](#)

The City of
SAN DIEGO
Environmental Services Department

The City of San Diego is nearly finished delivering gray trash bins to more than 225,000 eligible City of San Diego residential customers, and will begin delivering the new light blue recycling bins starting in late March 2026. Here's what you need to know.

DELIVERY TIMELINE:



WHEN WILL MY RECYCLING BIN(S) ARRIVE?

- Your estimated delivery date for your light blue recycling bin is **Month XX**.
- This date is subject to change. Visit sandiego.gov/trash to find the most current delivery schedule.**
- Deliveries are based on your **collection route and service day**, so your neighbor across the street may get theirs on a different day than you.
- You may not change or schedule your delivery date. Please coordinate with a neighbor if you will not be home on the scheduled day.

DELIVERY DAY INSTRUCTIONS: On your scheduled delivery day, new bins will be delivered and old bins will be removed and recycled.

- By 6 a.m. on your scheduled day, place the following bins out at your collection point:
 - All dark blue recycling bins – to be removed and recycled
 - All green organic waste bins (even if they are not full) – for normal collection and to validate what is at the property
 - Gray trash bins – for normal collection
 - Any remaining black trash bins – to be removed and recycled
- Keep old blue bins out for removal for 48 hours.** Light blue recycling bins may arrive before old dark blue bins are removed. Please leave your dark blue and any remaining black bins out at your collection point for the **entire** collection day and the following day to ensure removal.
 - If bins still remain after 48 hours, submit a Container Removal Request at sandiego.gov/GID or call Environmental Services at 858-694-7000.
- Pull new bins onto your property as soon as possible and confirm the size matches what you ordered.**

WANT TO STAY UP TO DATE ON DELIVERY SCHEDULES? Sign up for email and/or text alerts in the Residential Waste Collection Services Portal: wasteportal.sandiego.gov

STILL HAVE QUESTIONS? Visit sandiego.gov/trash or contact the Environmental Services Department at 858-694-7000.



Scan for available languages:

- Español
- Tagalog
- Tiếng Việt



- Light blue recycling bins will be delivered from spring 2026 through summer 2026.
- Deliveries are scheduled by route and collection day and will be conducted citywide.
- Customers will receive a mailed notice with their estimated delivery date.
- Up-to-date delivery schedules will be available at: sandiego.gov/trash

Overflowing containers?



- If your containers are overflowing, you may need:
 - Additional container(s)
 - Larger container(s)
- Available container sizes: 35-Gallon, 65-Gallon & 95-Gallon bins
- Contact ESD at 858-694-7000 or update your container selection in the Customer Portal:
<https://wasteportal.sandiego.gov/>



Container Requirements (Waste Management Regulation)

III) Container Requirements for Residential Property

The owner of each *residential property* eligible for City-provided service must obtain an adequate number of *automated collection containers* to contain the volume of *refuse, recyclable material, and organic waste* normally accumulated at the *residential property* between collection intervals

B) Limitations on services

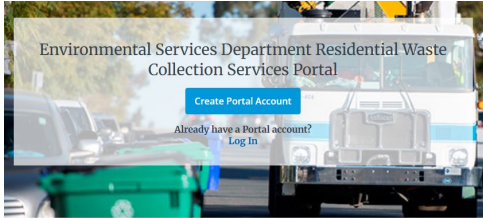
- 1) The *residential property* must have adequate on-site space to store the number of *automated collection containers* necessary to contain the volume of *solid waste, including refuse, recyclable material, and organic waste* ordinarily accumulated between collection cycles

Source: <https://www.sandiego.gov/sites/default/files/2025-11/waste-management-regulations-c-010-25.pdf>

Residential Waste Collection Services Portal

Starting July 1, 2026

- Customers will have access to submit service level changes by:
 1. Logging onto the City Waste Portal
 2. Reviewing their current service levels
 3. Submitting any preferred/necessary changes
- For additional Customer Portal resources, including how to create an account, please visit: sandiego.gov/trash



Need Help?

[How do I create an Account? \(Video\)](#)

[How do I create an Account? \(PDF\)](#)

[Look up my APN](#)

[APN Eligibility Lookup and Appeal](#)

[Look Up Container Delivery Schedule](#)

[Collection Schedule](#)

[Other Issues with Log In](#)

[Fee Claims and Dispute Form](#)

[Environmental Services Department](#)

[Home Page](#)

[FAQ](#)

Additional Environmental Services Department Services

[Request ADA Assisted Collection](#)

[Repair/Replace Damaged Container\(s\)](#)

[Report Missed Collection](#)

[Report Illegal Dumping](#)

[Other Get It Done Services](#)

[Container Removal Request](#)

Ineligible Customers Transition Status

- Ineligible properties
 - 5+ units, mix-use and commercial, private street access, insufficient space to store City-issued containers
- As of 4/2/26
 - 17,145 customers identified as ineligible for City service
 - 16,393 (96%) have successfully transitioned to a private franchise hauler
- Additional properties may be identified as ineligible for City Service (e.g., residences added to lot, inadequate space to accommodate required number of containers)



Useful Resources

City of San Diego Environmental Services

FAQs on Billing & Fees, Containers, Financial Assistance and more.



Visit the Residential Waste Collection Service Portal

Select/Change your containers, view service and fee history and more.

<https://wasteportal.sandiego.gov/>

CleanGreenSD.org

Information on past and upcoming outreach & engagement opportunities.



Contact Us



Environmental Services

Phone: (858) 694-7000

Financial Assistance Program (MAAC)

Phone: (619) 946-4419

Email: SDSWAssistance@MAACproject.org

