



SDPD

CRIMINALS DON'T NEED A GUN,
THEY NEED YOU TO PANIC.

STOP ELDER FINANCIAL SCAMS



- **STOP**
HANG UP. SLOW DOWN.
Scammers pretend to be from banks, government, or family. Don't trust unexpected calls, texts, or emails.



- **VERIFY REQUESTS**
Call **YOUR** bank, or a family member not on the call, or bank/credit union using a number **YOU** find on **YOUR** credit or debit card.
DON'T GO ONLINE TO VERIFY, THE WEBSITE MAY BE PART OF THE SCAM.



- **PROTECT YOUR INFORMATION**
Never share passwords, account numbers, PINS, or Social Security Numbers.

For emergencies, dial **9-1-1**

Call SDPD's Elder Fraud Hotline at

619-963-9900

to report an elder scam or
if you are unsure it's a scam.



Learn more: sandiego.gov/ElderScams

STOP ELDER FINANCIAL SCAMS



SAN DIEGO POLICE DEPARTMENT

CRIMINALS DON'T NEED A GUN.
THEY NEED YOU TO PANIC.

GOVERNMENT AGENCIES, BANKS, CREDIT CARDS AND THE POLICE WILL NEVER ASK YOU FOR PAYMENT BY GIFT CARD, CRYPTOCURRENCY, WIRE TRANSFER, OR CASH.



STOP.

Hang up. Slow down.
DO NOT send money
because someone scares,
threatens or pressures you.



VERIFY.

Call a trusted family member
or YOUR bank/credit union
using the number on the
back of YOUR credit or
debit card.

**DON'T GO ONLINE TO
VERIFY, THE WEBSITE MAY
BE PART OF THE SCAM.**



PROTECT.

Never give an unexpected
caller or person your
password, PIN, social
security number, account
information, money or
other valuables. **No
reputable company will
ever ask for this.**

WARNING SIGNS

Here are some red flags that the person on the phone may be a scammer.

- **UNEXPECTED:** A call, text or email asking for information or payment coming from an unknown number.
- **FEAR:** "Your grandson has been arrested." (Think about using a Safe Word to verify who you are talking to.)
- **URGENCY:** "You must pay right now."
- **SECRECY:** "Don't tell your family or your bank."
- **PAYMENT:** Urgent requests for money or unusual payment.
- **SECURITY CODE:** "Read me the code we just sent you."

SCAMS THAT TARGET OLDER ADULTS

FAKE POLICE CALL

A caller says a loved one is in trouble and demands immediate bail money.

FAKE BANK CALL

A caller claims your account is under attack and asks for a security code or password.

FAKE ONLINE ROMANTIC RELATIONSHIP

Someone builds trust, then claims an emergency and asks for money while demanding secrecy.

FAKE CALL THAT YOUR COMPUTER HAS BEEN HACKED

A caller says your computer has been hacked; your computer screen flashes a warning and asks you to click on a link that allows the scammer to take over your computer.

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